

2 minutes

Warm-Up

- Form groups of 3-4 people.
- List all the Kanban practices that you can remember
- Tip: There are six of them.

Official Licensed Material, Copyright © 2023 Kanban University

33

Warm-Up

Earl / Kelvin
Limit WIP
Explicit Policies

Prepare Teach-Back for Practices

15 min

Summarizing the 6 General Practices

- Prepare a brief teach-back of 2 minutes per practice:
 - Summarize the practice.
 - Explain why is it important.
 - Use experiences from the simulation.
- You will present as a group later.

Official Licensed Material, Copyright © 2023 Kanban University

35

Tracy / Vanya:
Visualize
Manage Flow
Feedback Loops

Teach-Back

Data Hunt

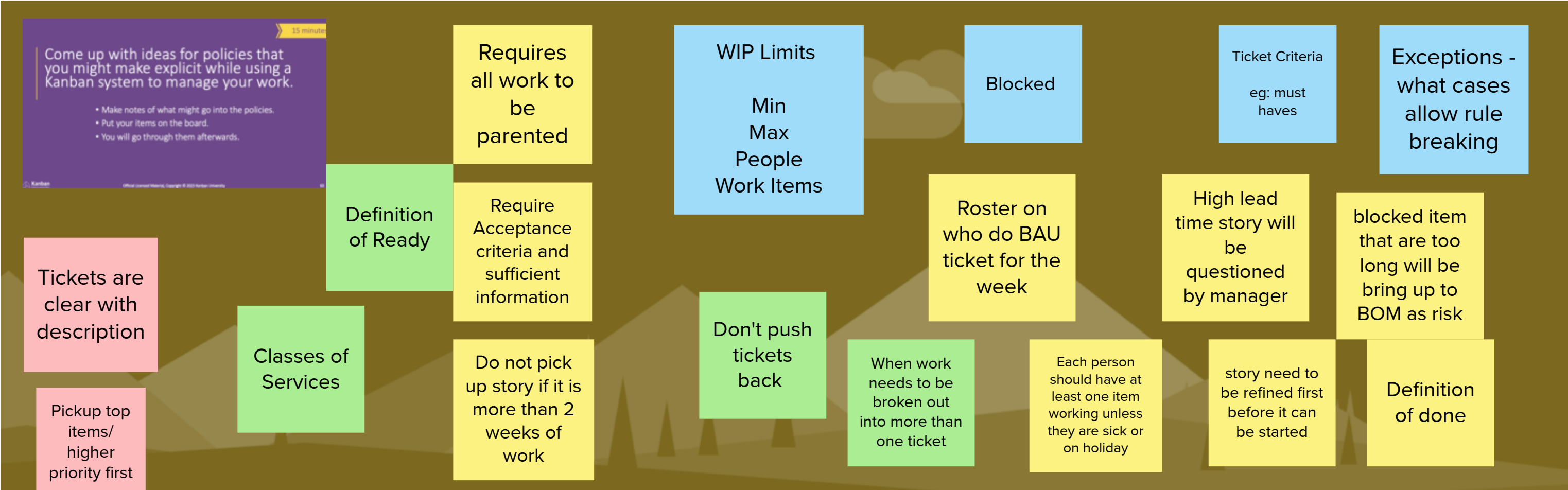
7 minutes

- Have a look at the boards provided and gather information and patterns.
- What design elements can you find in boards, and how are they typically used?
- Find as many options how to Visualize Limit WIP as you can. When might those be appropriate?

Official Licensed Material, Copyright © 2023 Kanban University

36

Data Hunt



Exercise: Explicit Policies

Classes of service

3 min

- Think about a trip you took lately, or other services you consume, e.g., online services.
- How were you as a customer and your requests treated?
- How did this compare to other customers?

Official Licensed Material, Copyright © 2023 Kanban University

38

Exercise: Classes of service

Visualisation

Manage Flow

$A + B + C + D$

$A + B + C + C1$ $\rightarrow D$

Predictability of flow of work

Start & End Dates

Metrics

Cumulative flow to understand delivery efficiencies

Pivoting to adjust for change

Make work visible so it's not hidden.

Want to have bigger picture at the start

Can see progress and where work is at

Information sharing using tools / techniques

Feedback Loops

Different types of feedback sought at different stages of delivery for improvement / right direction

Start (Beginning)
Reconfirming (agreement & alignment) what is required/ goal/outcome

During - pivoting due to change or discoveries along the way

End of project - review, recap, confirm



Ready	In progress 3		Complete 😊
	Doing ()	Done ()	
Closure activity	Order stock		Briefing agency
Deliver to stores			Establishing fulfillment
Submit graphic design to production people	Identifying audience		Organize social media people
Debriefing			Establish timing
			Agreeing budget
			Approve advertising
			Campaign Brief
			Survey monkey design

Exercise: Running a Kanban meeting